

26th October 2026

Dear Valued Customer

Christmas and New Year Service 2026/27

We would like to make you aware of our operational hours across all of our sites to facilitate planning of resources and ensure we can offer an efficient service over this year's festive period.

Bradford, Leeds and Colchester		
Distribution Services	Monday 21 st December	Last day for 72hr Economy service collection for Pre-Christmas delivery. Offices open as usual.
	Tuesday 22 nd December	Normal delivery service. Last day for 48hr Economy service collection for Pre-Christmas delivery Last collections for delivery on 24/12 (AM) or any available delivery day thereafter. Offices open as usual.
	Wednesday 23 rd December	Last collections for delivery on 24/12 (AM) or any available delivery day thereafter. Offices open as usual. *For TPN Please see note *a) *For Palletways Please see note *b)
	Thursday 24 th December	Final Pre-Christmas deliveries (AM). No collections. Offices close 12 Noon.
	Friday 25 th December	No Service – offices closed.
	Saturday 26 th December	No Service – offices closed.
	Monday 28 th December	No Service – offices closed.
	Tuesday 29 th December	Normal delivery service available. Collection service operating for consignments input the 24/12 or prior.
	Wednesday 30 th December	Normal delivery and collection service available.
	Thursday 31 st December	Normal delivery service available. No collections. Office closure time TBC, intended to be as early as reasonably practicable once we have completed all our duties for our Customers, Networks & Partners. Calls will be diverted once all drivers have completed their deliveries successfully.
	Friday 1 st January	No Service - offices closed.
	Saturday 2 nd January	No Service - offices closed
	Sunday 3 rd January	No Service - offices closed.
	Monday 4 th January	Normal service resumes with full collection & delivery service

Warehousing Services	Wednesday 23 rd December	7am - 5pm
	Thursday 24 th December	7am – 1:30pm
	Friday 25 th December	Closed
	Saturday 26 th December	Closed
	Monday 28 th December	Closed
	Tuesday 29 th December	7am - 4pm
	Wednesday 30 th December	7am - 4pm
	Thursday 31 st December	7am - 1.30pm
	Friday 1 st January	Closed
	Saturday 2 nd January	Closed
	Sunday 3 rd January	Closed
	Monday 4 th January	7am - 5pm

Should you have any queries regarding this information please contact your Account Manager.

Thank you for choosing us throughout 2026, we truly value your partnership. As we look ahead, we wish you continued success and prosperity in 2027.

With best wishes from everyone at Expect.

Notes

*a) TPN: Last Trunk before Christmas into TPN is Wednesday 23.12.26 – Any Next day Freight must be manifested on AM Service for 24.12.26 – Anything else will be delivered on 04.01.27 Unless prior agreement with Network depots for delivery on 29th 30th or 31st which may incur additional costs. Normal Trunking resumes as of 04.01.27.

*b) Palletways: Last Trunk before Christmas Wednesday 23.12.26 – AM Deliveries on 24.12.26 only. Trunking as normal between Christmas and New Year .Normal delivery service on 29th & 30th. AM Deliveries only on 31.12.26.